

## A Truscott Carpentry Ltd

### Quality Policy

Date Prepared:	1 <sup>st</sup> September 2022
Review Date:	31 <sup>st</sup> August 2023

## Quality & Continual Improvement Policy Statement

This statement of A. Truscott Carpentry Ltd Quality and Continual Improvement Policy is to be displayed, or made available, at all workplaces including sites and the company's head office: 30 Gowan Road, St. Austell, Cornwall, PL25 3JP.


The company reserves the right to alter the QMS at any time in the furtherance of efficiency and the provision of quality service to the company clients in accordance with the evolution of company objectives. All changes will be recorded as per the amendment procedure.

It is the policy of the Directors of A. Truscott Carpentry Ltd, to invest in the development of management quality, process suitability, resource capability and customer response in order to guarantee the Quality Policy.

It is the policy of the A. Truscott Carpentry Ltd Directors, to continually improve the Company's activities in:

- Meeting contractual obligations and product
- Achieving realistic expectations of customer satisfaction.
- Seeking to improve upon industry best practice.
- Continuously improving internal performance levels as defined by Customer Satisfaction.

This policy is available on our website: [www.atruscottcarpentry.com](http://www.atruscottcarpentry.com)

Signed:  Date: 30/08/2022

Andrew Truscott  
Managing Director

A Truscott Carpentry Ltd